

Terms of Use

Last updated: June 27, 2026

1. Acceptance of These Terms

By accessing, browsing or using Wavuka Marketplace (“the website”), you acknowledge that you have read, understood and agree to be bound by these Terms of Use. If you do not agree to these terms, please do not use our website.

We reserve the right to modify these terms at any time, and your continued use of the site signifies your acceptance of any changes.

2. Our Services

Wavuka Marketplace is an online automotive marketplace that connects buyers and sellers of vehicles, spare parts, and automotive accessories throughout Tanzania.

We provide a digital marketplace that enables verified users to advertise, discover, and communicate directly regarding automotive transactions.

Our mission is to:

- Connect private individuals and commercial entities
- Simplify the search process to allow users to efficiently browse and discover specific automotive listings
- Facilitate direct communication between verified sellers and buyers
- Promote competition fairness

3. Eligibility

Users must:

- Be at least 18 years old
- Provide accurate information
- Comply with Tanzanian laws

4. User Registration

Users (sellers and buyers) are required to register by creating an account. Wavuka may request email verification from users. Users are responsible for keeping their login credentials secure.

5. User Representations

Users agree that:

- Information provided is truthful
- Listings are accurate
- They legally own the vehicle or have authority to sell it
- Listings do not violate any law
- They will not impersonate anyone

6. Seller Responsibilities

As a seller, you must:

- Provide accurate descriptions of the vehicle's make, model, year, mileage, and physical condition
- Upload genuine photos of the vehicle being offered for sale. Stock photos, digitally altered images, or photos taken from other listings are strictly prohibited
- Disclose known defects in the listing notes, for example structural damage or accident history
- Remove or mark listings as sold within 24 hours
- Respond honestly to any questions from buyers regarding the vehicle
- Sell only legally owned vehicles, or possess the legal right and authority to sell the vehicle
- Ensure documents are authentic

7. Buyer Responsibilities

We expect sellers to maintain the highest standards of honesty. However, as a buyer using this platform, you agree to the following responsibilities:

- Inspect vehicles before purchasing, either in person or by hiring a certified mechanic to assess their condition
- Verify ownership documents
- Ask questions before paying
- Conduct transactions safely, for example using secure, traceable payment methods
- Comply with Tanzanian laws and regulations

8. Purchases and Payments

Wavuka Marketplace does not process any payments through the website. Payment methods are agreed privately between buyers and sellers.

9. Return Policy

Wavuka Marketplace does not establish or enforce return, refund, or exchange policies. Return eligibility is determined solely by the individual seller. Buyers should discuss all return conditions with sellers before completing any transaction.

10. Reviews and Ratings

By submitting a review, you agree to comply with the following community standards:

- Reviews must reflect genuine experiences
- Fake reviews are not permitted
- Content that targets, bullies, threatens, or demeans any buyer or seller will not be tolerated
- Reviews must be written in professional language; offensive, vulgar, hate-filled, or obscene language is forbidden
- Wavuka may remove inappropriate reviews
- Once submitted, reviews become the intellectual property of Wavuka and will remain visible on the platform to help guide future users, even if an account is closed

11. Community Guidelines and Prohibited Activities

Users agree to engage with Wavuka Marketplace honestly and respectfully, and to refrain from any activity that violates these Terms, Tanzanian law, or the rights of other users. Wavuka reserves the right to investigate and act on reports of prohibited activity, including removing content or restricting access where necessary.

12. Intellectual Property Rights

The Wavuka logo, Wavuka name, website design, graphics, code, and trademarks belong to Wavuka.

Users own the photos they upload but grant Wavuka permission to display them on the platform while listings remain active.

13. Third-Party Services

Wavuka provides direct communication links that redirect users to WhatsApp in order to communicate with sellers. We have no authority over the operations of WhatsApp, as it operates under its own terms.

14. Disclaimer

Wavuka does not do the following:

- Own, inspect, purchase, or sell vehicles listed on the platform

- Act as a dealer
- Broker deals
- Guarantee sales
- Guarantee listings
- Guarantee successful transactions

15. Limitation of Liability

Wavuka is not liable for fraud, payment disputes, failed transactions, and damages resulting from user interactions.

16. Indemnification

Users agree to protect Wavuka against claims arising from:

- Misuse of the website
- Unlawful listings
- Breach of the Terms
- Infringement of third-party rights

17. Term and Termination

Wavuka may remove listings, suspend sellers, terminate accounts, and restrict access without notice for violations of these Terms.

18. Governing Law

These Terms are governed by the laws of the United Republic of Tanzania, and disputes will be resolved in Tanzanian courts unless otherwise required by law.

19. Contact Us

If you have any questions about these Terms of Use, please contact us:

Email: info@wavuka.com